

SQAS 2015 – ISO9001-2015 QUID for LSP's ?



Agenda

1) Introduction

2) Expectations from the chemical industry

3) SQAS 2015 versus ISO9001 2015

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Transports Vervaeke

- N° 1 in bulktransport in Belgium
- Truck availability: 360 trucks & 550 tanktrailers
- Specialized in class 3, 6, 8 & 9
- Own traininginstitute
- 100 % family owned
- ISO9001 – SQAS – KIWA ATD

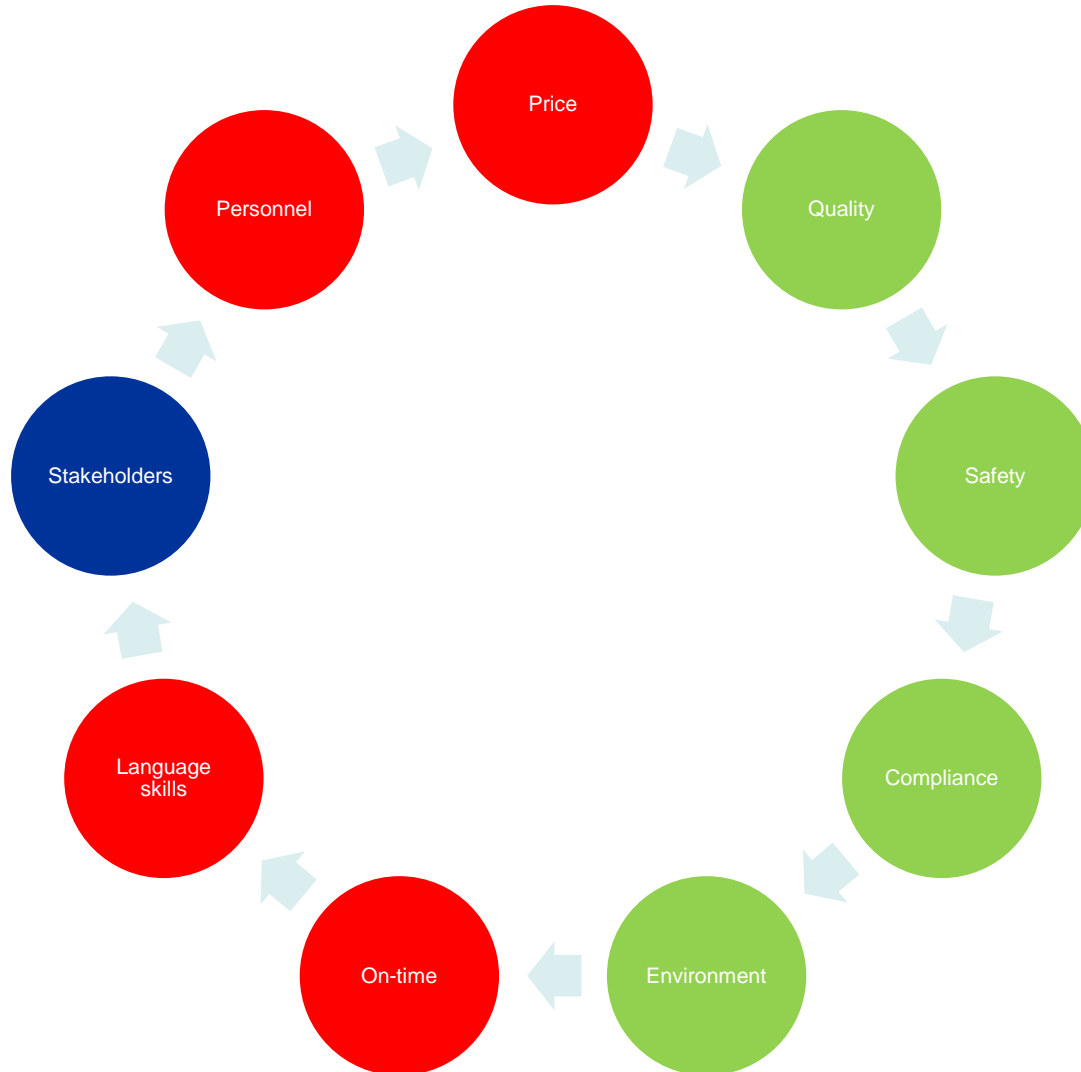


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Expectations



Expectations

- **Price :**

- Most important criteria
- Always lower : where does it stop ?
- Reverse auction
- Most important cost : driver (+/- 48%)



- **On-time :**

- Slot booking : who's paying waiting hours ?
- Congestion of traffic
- +/- 60 % wants delivery between 07H00 and 11H00



Expectations

- **Personnel :**
 - Driver = operator ?
 - Self loading : 28 %
 - Self unloading : 55 %
 - Knowledge – training – availability
- **Language :**
 - Only local language : NL - F
 - What about Transperanto ?
 - Uniformity of :
 - signs
 - warnings
 - Telephone numbers
 - Emergency procedures



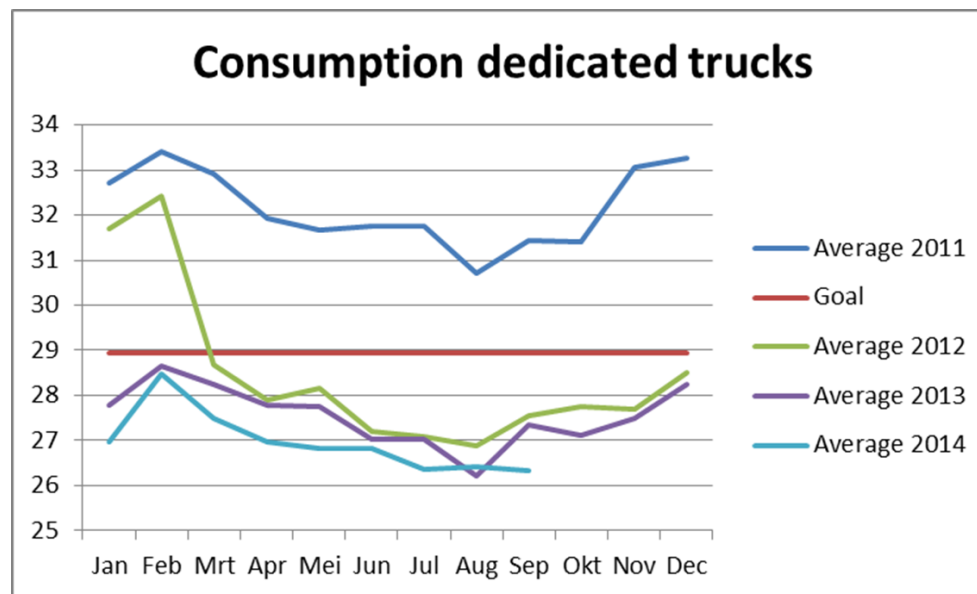
Expectations

- **Safety – Quality – Environment - Compliance**
 - ISO 9001
 - ISO 14001
 - OHSAS 18001
 - SQAS
 - Legislation
 - Requirements from stakeholders



Expectations

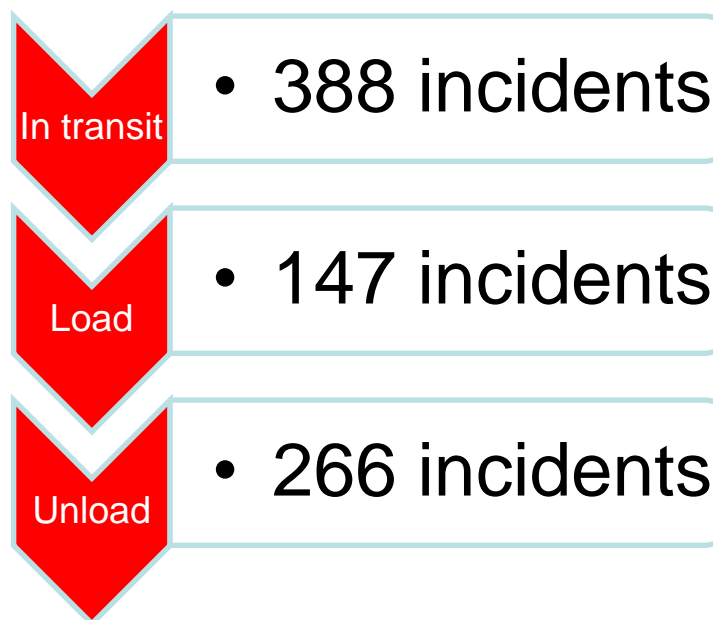
- Environment**



Investment – technical limitation of trucks/situation/unloading stations

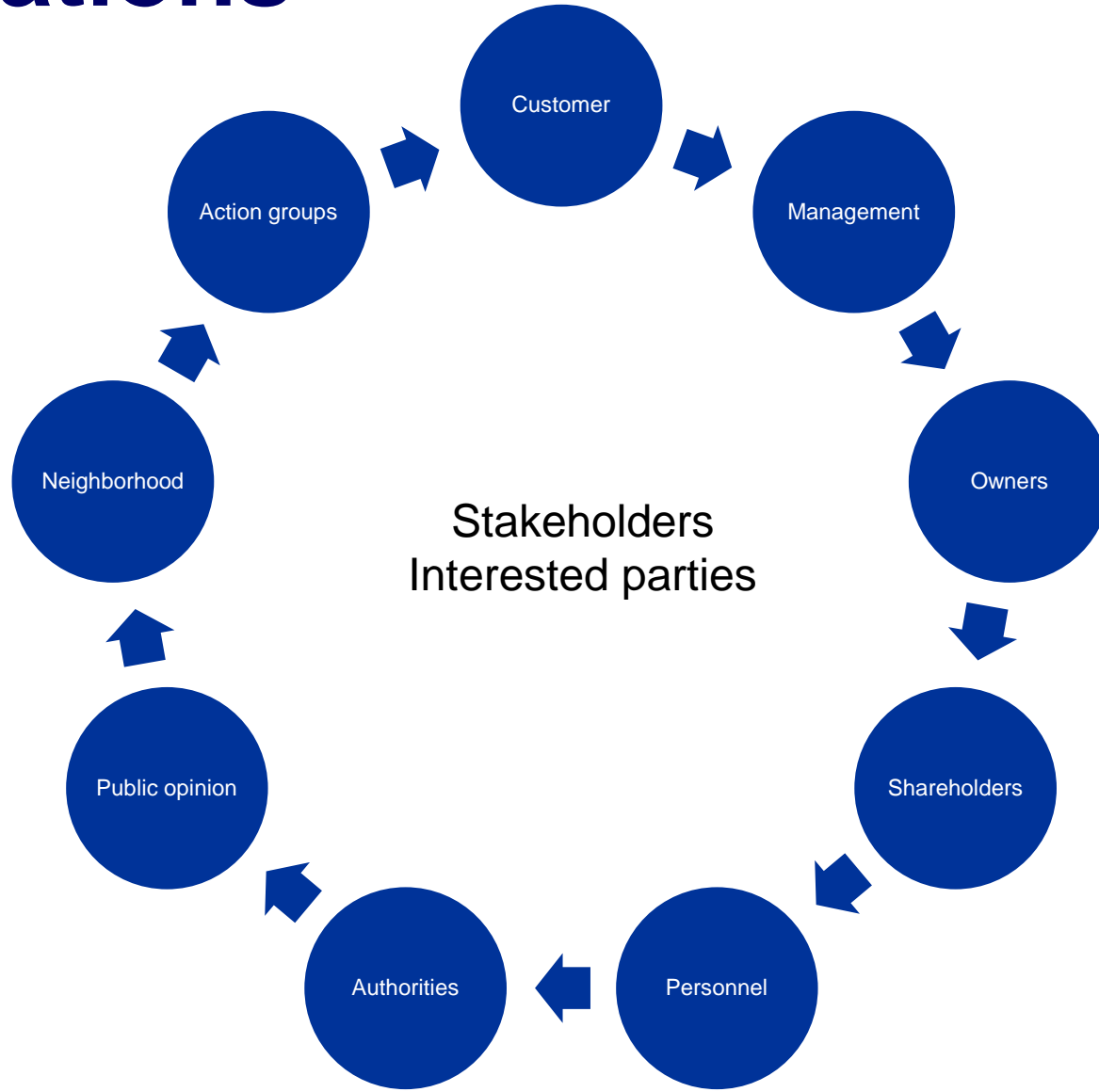
Expectations

- **Safety : year 2013 (RC-members)**



Risk evaluation before/during transit

Expectations



Expectations



Expectations



As multinational companies we strive for sustainable development and support the principles of the [United Nations Global Compact](#) and [Responsible Care](#)



We take responsibility for our own operations and in our supply chains' sphere of influence to support adherence to existing regulations and to respond to the needs and expectations of consumers and society



We join forces to harmonize requirements and to manage complexity and risk in our global value chains for the benefit of all stakeholders



We engage in open and constructive dialog with our suppliers and relevant stakeholders to improve the working and environmental conditions in the global supply chains and to shape sustainable business models



To use resources more efficiently and reduce the bureaucratic burden for suppliers, we share supplier sustainability assessment and audit data



We operate in transparency and continuously monitor compliance with applicable laws and regulations



Audit Criteria Tfs	SQAS section / question	Covered by SQAS? (Y, N, Partial)
Management		
1. Management in charge	Core Q 1.1.2.1	Partial
2. Policy and Continuous Improvement	Core Q 1.1.1.1	Partial
3. Training	Core S 1.2.2 (but no training about SR aspects)	Partial
4. Business Partners	TS S 4.2 and 4.3 (but no Social Responsibility criteria assessed in subcontractors)	Partial
Environment		
5. Environment Compliance	Core Q 1.1.1.1, Q 1.3.2.2 to Q 1.3.2.6. All questions have to be assessed from an environmental criteria	Y
6. Waste	TS Q 11.4	Y
7. Emissions to Air and Climate Change	Q 1.3.2.6, Q 6.1.2.2.d (but no reference to "climate change")	Y
8. Water and Wastewater	Q 1.3.2.4	Y
9. Energy	Q 1.3.2.2	Y
10. Land Use and Biodiversity	Not applicable?	?
11. Soil and Groundwater	TC Q 9.1.6, Q 10.3.4 and S 7.1.3	Y
Health and Safety		
12. Product Safety	Core S 2 and many related questions	Y
13. Transportation Safety	Core S 2 and many related questions	Y
14. Process Safety and Storage	Core S 2 and many related questions	Y
15. Occupational Health and Safety	Core S 2 and many related questions	
16. Emergency Preparedness	Core S 2.2.2 and TS S 8.1	Y
17. Medical Care	Core Q 1.2.1.2	Y
18. Security	Core S 2.4 and TS S 7	Y
Labour & Human Rights		
19. Child Labor	Not included	N
20. Forced and Compulsory Labor	Not included	N

Another audit coming our way ????

NO !!! ECTA – CEFIC initiative that complies with the expectations of the TfS-members and other chemical companies applicable to European activities

SQAS 2015

But don't forget : ISO9001 : 2015 !!

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SQAS

- Assessment
- Pass/fail after evaluation (if done)
- Industry driven
- Specific questions
- SSHEQ + sustainability

ISO

- Audit with pass/fail
- General expectations
- General risk based
- PDCA cycle to be proven

ISO9001 and/or SQAS

Survey : 50 main customers

- chemical producers
- distributors
- LSP's

INEOS



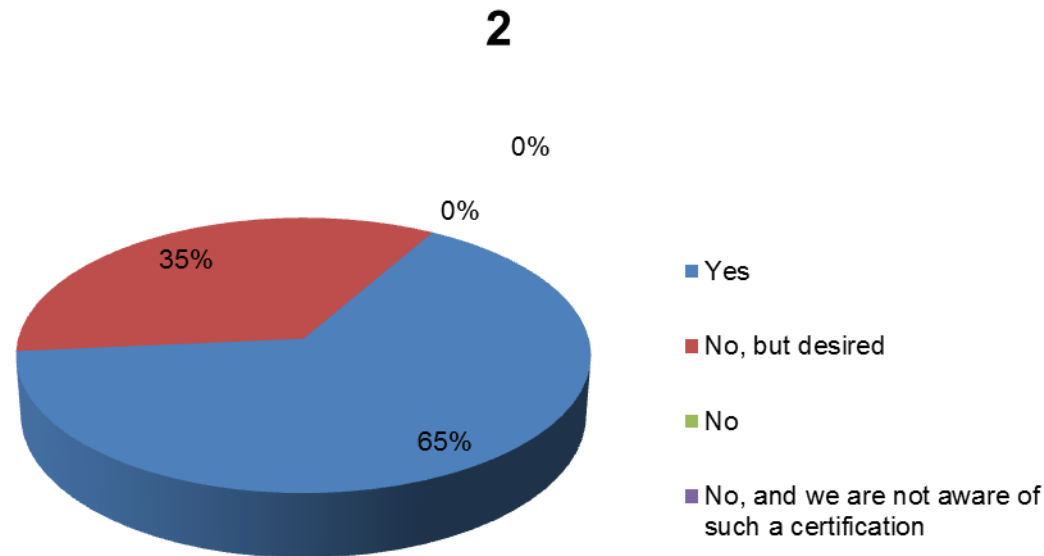
Only two questions :



- Is ISO 9001 required for an LSP?
- Is an SQAS assessment required for an LSP?

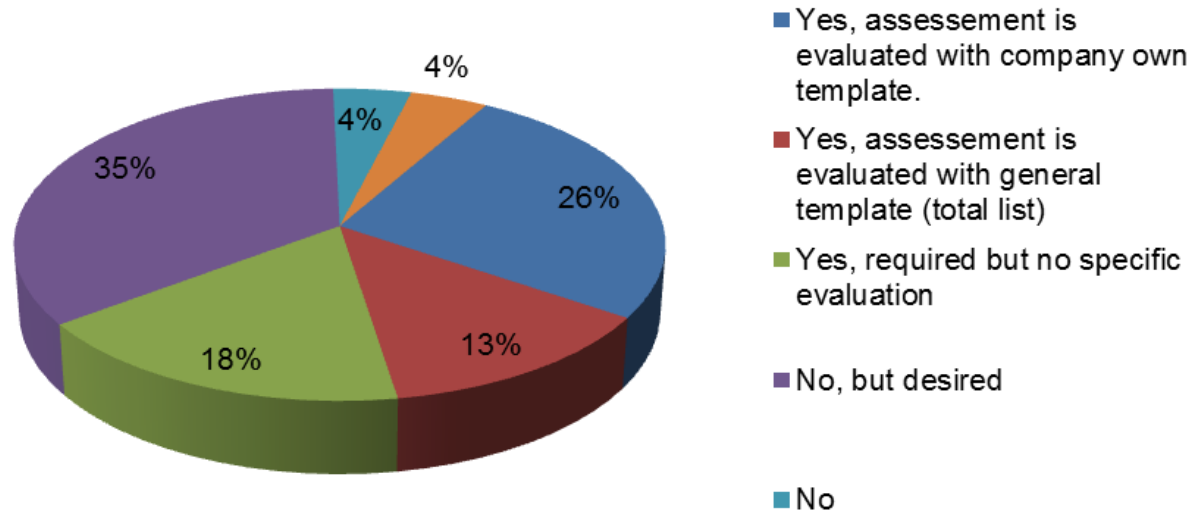


- Is ISO9001 certification compulsory to perform transport activities for your company?



- Is an SQAS assessment compulsory to perform transport activities for your company?

1





Corporate social responsibility

- Policy
- Roles and responsibilities
- Compliance
- Corruption – bribery
- Grievance
- Objectives

Labour policy and human rights

- Career Management and training policy
- Non discrimination policy



Fair business practices

- Formalization
- Mechanisms to ensure :
 - Anti-corruption
 - Bribery
 - Anti-competitive practices

Several minor changes

- Updating with new Guidelines
- Journey Risk Assessment



Some remarks

- Assessors will be trained but are no experts !
- Accepted by TfS !?
- Evaluation of these questions by customers ?

Leadership

- Topmanagement shall demonstrate leadership and commitment with respect to the QMS

Expectation of interested parties

- Meet customer and regulatory requirements
- Identification of interested parties
- Identification of the requirements of these interested parties

Risks and opportunities

- Identification of risks related to requirements
- Prevention –reduction of effects

Some remarks

- Auditors will be trained but how will they know/evaluate applicable legislation & requirements?
- What about other schemes such as ISO14001 – OHSAS18001 – SA8000 – MVO
- Relation between SQAS-ISO – simultaneous assessments

Questions ?

