

## ECTA WORKSHOP

“Incident investigation and near-miss reporting in the chemical supply chain”

NOVOTEL BRUSSELS AIRPORT hotel, Belgium  
Thursday 25<sup>h</sup> February 2016, 10:00 -16:00

### AGENDA

- 09:30**      **Registration & Coffee**
- 10:00**      **Official opening and overview of agenda**
- 10:10**      **Guidelines for investigation of logistics incidents and identifying root causes**  
Maayke van Noort - DOW Chemical Benelux
- 10:30**      **Empower drivers to improve their driving performance and reduce traffic accidents caused by distraction**  
Guido Sluijsmans - SD-Insights
- 10:50**      **Incident investigation Guideline: a tool to comply with ISO9001:2015 elements**  
Evert de Jong - De Rijke
- 11:10**      **Major logistics incidents: causes – investigation – consequences and lessons learned** Stephen Rowland - Suttons Group
- 11:30**      **Incident database of CEFIC**  
Victor Trapani - CEFIC
- 11:50**      **Near miss reporting: opening the eyes of every stakeholder**  
Marc Twisk - ECTA
- 12:30**      **Lunch**
- 13:30**      **Break-out sessions**  
Brake our session with practical examples with moderators (Jan-Hendrik Leopold, Evert de Jong, Marc Twisk)
- 15:00**      **Coffee**
- 15:20**      **Results of the break-out sessions**
- 16:00**      **Conclusions**